



**South Florida Educational
Federal Credit Union**

Earn "extra credit" with your membership.



**Bank-by-Phone
Menu**

Menu #5 - Checking Information

| | |
|---------------------------|---|
| Checking Balance | 1 |
| Check # Inquiry | 2 |
| Checking History | 3 |
| Check Copy Request | 4 |
| Check Stop Payment | 5 |
| To Stop a Range of Checks | 6 |
| Check Ordering | 7 |
| Check # Range | 8 |

Menu #6 - Withdrawal

Check will be MAILED to you

| | |
|-----------------------------|---|
| Savings Withdrawal | 1 |
| Checking Withdrawal | 2 |
| Loan or Credit Card Advance | 3 |

Menu #7 - Additional Options

| | |
|---|---|
| Year to Date Information | 1 |
| Change Preferences such as your Personal Identification Number | 2 |

Member Contact Center

305-270-5250

Miami Gardens

18975 NW 2nd Avenue, Miami, FL 33169

305-914-3939

Miami Lakes

5890 NW 158th Street, Miami Lakes, FL 33014

305-556-4311

Downtown Miami

1498 NE 2nd Avenue, Miami, FL 33132

305-379-0621

27th Avenue

2310 SW 27th Avenue, Miami, FL 33145

305-270-6640

Kendall

7800 SW 117th Avenue, Miami, FL 33183

305-270-5200

Palmetto Bay

17500 South Dixie Highway, Miami, FL 33157

305-964-4000

Homestead

16460 SW 304th Street, Homestead, FL 33033

305-248-8006

Access Bank-by-Phone:

Miami-Dade County 305-279-5400

Toll-Free 1-800-538-3085

www.sfefcu.org

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| Account IDs | |
|-------------------------------------|-------|
| Savings Accounts | |
| Prime Savings | 01 |
| Vacation Savings | 22 |
| Holiday Savings | 23 |
| Summer Savings | 24 |
| Property Tax Savings | 35 |
| College Tuition Savings | 36 |
| Income Tax Savings | 38 |
| Member's Choice Savings | 40-49 |
| Checking Accounts | |
| Checking Accounts | 70-79 |
| Loans & VISA Credit Card | |
| Loans | 01-89 |
| VISA Credit Card | 90-99 |

| Main Menu | |
|--------------------------------|---|
| Balance Inquiries | 1 |
| History Inquiries | 2 |
| Loan & Credit Card Information | 3 |
| Transfers | 4 |
| Checking Information | 5 |
| Withdrawals (check mailed) | 6 |
| Additional Options | 7 |

| General System Keying Tips | |
|-----------------------------------|---|
| To Replay Current Menu | 8 |
| To End the Call | 9 |
| To Return to the Previous Menu | * |
| To Return to the Main Menu | # |

| Menu #1 - Balance Inquiries | |
|--|---|
| Savings Balance | 1 |
| Checking Balance | 2 |
| Loan or Credit Card Balance | 3 |
| Open Savings and Checking List | 4 |
| Open Loan and Credit Card List | 5 |
| Savings or Checking Balance on a Specific Date | 6 |
| Loan or Credit Card Balance on a Specific Date | 7 |

| Menu #2 - History Inquiries | |
|--|---|
| Last Deposit | 1 |
| Loan or Credit Card History | 2 |
| Savings or Checking History | 3 |
| Deposit History | 4 |
| Recent Transaction Activity - Check, ACH, ATM, Debit Card, Loan Payments, VISA | 5 |

| Menu #3 - Loan & Credit Card Information | |
|---|---|
| Loan or Credit Card Balance | 1 |
| Open Loan & Credit Card List | 2 |
| Loan or Credit Card Payment Inquiry | 3 |
| Loan or Credit Card Payment History | 4 |
| Loan or Credit Card Payoff Amount | 5 |
| Loan or Credit Card Advance (Check Mailed) | 6 |
| Credit Card History (VISA) | 7 |

| Menu #4 - Transfers | |
|--------------------------------------|---|
| Savings to Checking | 1 |
| Checking to Savings | 2 |
| Savings/Checking to Savings/Checking | 3 |
| Loan or Credit Card to Checking | 4 |
| Loan or Credit Card to Savings | 5 |
| Checking to Loan or Credit Card | 6 |
| Savings to Loan or Credit Card | 7 |